

**I have a visual impairment**

**It will help me if you:**

* Use my name, say who you are, let me know who is in the room and tell me when you leave.
* Always fully explain and describe any procedure you are about to carry out.
* Show me where anything I might need is and tell me when and where you put something on my table or bedside cabinet.
* Describe the layout of the room when I first arrive and if I am moved.
* Ask about the best way for written information to be given to me.
* Explain any sudden loud noises and movements or any changes in the room.

**Thank you**