

I have a visual impairment



It will help me if you:

- **Use my name, say who you are, let me know who is in the room and tell me when you leave.**
- **Always fully explain and describe any procedure you are about to carry out.**
- **Show me where anything I might need is and tell me when and where you put something on my table or bedside cabinet.**
- **Describe the layout of the room when I first arrive and if I am moved.**
- **Ask about the best way for written information to be given to me.**
- **Explain any sudden loud noises and movements or any changes in the room.**

Thank you